

COMMENT FORM

Name: Madalene G. Norris

Date: October 26, 2012

1. How Do You Rate Our Services?

On a scale of 1-10 (with 10 being best), please rate our practice:

Office Atmosphere: 9 Staff: 9 Services: 9

What can we do better? Sorry about the delay in returning this to you. Have met a delay with registration of Living Trust with Western Natl. Life Ins. annuity. If I should die or become incapacitated, who will inform my niece, Nadine Cepeland, of her responsibilities.

What did you like best? Approach was well organized - Orientation plus follow up procedure.

2. What Would You Tell Others?

If someone you know were interested in our services, what would you tell them about our practice?

Orientation
Procedure to follow in getting further information

Often, people who are considering our services like to hear about the experiences of others. May we share your comments in our educational/promotional materials?

Yes. Please initial: mgn

No.

Please see next page...