

## COMMENT FORM

Name: Edwin and Linda Hood

Date: 5/16/2012

### 1. How Do You Rate Our Services?

On a scale of 1-10 (with 10 being best), please rate our practice:

Office Atmosphere: 10 Staff: 10 Services: 10

What can we do better? Submitted all of required paperwork regarding Trust for review. Did not hear back from office as to correctness. We were told if we did not hear from them, everything was OK. Would prefer to be notified via letter or phone call that all is OK.

What did you like best? We were not rushed into making a decision. And Trust explained somewhat to our satisfaction. Still do not thoroughly understand the workings of a Trust, but understand that when Trust needs to be implemented, Mr. Lovett will be available for assistance.

### 2. What Would You Tell Others?

If someone you know were interested in our services, what would you tell them about our practice?

We were satisfied with the handling of our needs. We feel the attorney's fees were fair and reasonable. Comfortable and friendly business atmosphere.

Often, people who are considering our services like to hear about the experiences of others. May we share your comments in our educational/promotional materials?

Yes. Please initial: Edwin Hood

No.

*Please see next page...*